



Potential Effects of Proposed Power Plants on Tourism in Skagafjörður, Iceland



April 2016

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Apríl 2016

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Publisher: Ferðamáladeild Háskólans á Hólum

The cover picture is of Austurdalur. Credit: Viking Rafting

Print: Háskólaprent

ISBN: 978-9935-9316-0-3

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Photograph 2: Horse riding in Austurdalur. Credit: Evelyn Ýr Kuhne

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1.0 Introduction and Background

The report informs part of the third phase of the Icelandic government's project called The Master Plan for Nature Protection and Energy Utilization. The government project started in 1999, led by the Ministry of Industry, Energy and Tourism in co-operation with the Ministry for the Environment. It was initially called The Master Plan for Geothermal and Hydropower Development. Phase 1 of the project ran from 1999 to 2003 and phase 2 from 2004 to 2010 (Sæþórsdóttir and Ólafsson 2010a: 334).

In this third phase, The National Energy Authority (Orkustofnun) introduced 83 options for generating power in Iceland. The steering committee for the Master Plan prioritized evaluation and ranking of 26 options. Two of the 26 are wind turbines and the remaining 24 are either hydro or geothermal power plants (Verkefnisstjórn 3. áfanga, 2016).

Both tourism and power generation are very important for the Icelandic economy. As Iceland increasingly engages with power intensive industry, such as alumina smelters, the demand for electricity grows. Foreign tourist numbers are also rapidly increasing in Iceland (Óladóttir 2015) and the natural features exploited for power generation are also often the features the tourists come to see. The value of natural places as sites for recreation for Icelanders is also important.

For over forty years the potential for the generation of hydroelectric power from the Austari (east) and Vestari (west) Jökulsá rivers in Skagafjörður has been investigated (Morgunblaðið 1975). The earliest proposal included construction of a power plant at Villinganes, north of where the east and west glacial rivers converge (Morgunblaðið 1975, Photograph 4). The potential impacts of this plant on tourism in the area were reported on by Rögnvaldsson in 2000. Currently, three proposals, at two locations in Austurdalur (Villinganes and Skatastaðir), are under consideration in the third phase of the Master Plan:

- 1. Villinganes Power Plant (R3108A Villinganesvirkjun)
- 2. Skatastaðir Power Plant C (R3107C Skatastaðavirkjun C)
- 3. Skatastaðir Power Plant D (Villinganes + Plant C) (R3107D Skatastaðavirkjun D)

The tourism sector in Skagafjörður is developing rapidly and the value of tourism in the region is high. A study by Sæþórsdóttir and Ólafsson (2010a) gave Skagafjarðardalir a tourism value of 7.80 out of 10, behind top ranking Jökulsárgljúfur (9.60) and ahead of lowest ranking Auðkúluheiði (4.52). The Icelandic Tourist Board reports an approximately 20% annual increase in number of foreign visitors entering the country over the last five years (Óladóttir 2015) and

records from tourism businesses in Skagafjörður show an increase in visitor numbers during that time (Byggðasafn Skagfirðinga 2010; Byggðasafn Skagfirðinga 2015). Forty one tourism businesses were registered in Skagafjörður in 2012 (Ferðamálastofa 2012) and by 2015 this had more than doubled to 99 (Arinbjarnarson 2015). In addition, all of the tourism operators interviewed in this study expressed a certainty of increased number of tourists both at their business and in the area.

The region in which the power plants are proposed is important for different types of tourism activities; including rafting, horse riding, hiking and jeep tours. Half day rafting tours currently make use of both the East and West rivers, with longer (three day) tours starting higher up the valley (Austurdalur) in the East River. Road connection to Sprengisandsleið is through Vesturdalur and to Kjalvegur is through Mælifellsdalur and Gilhagadalur. Varmahlíð is the town closest to the proposal sites.

One hydroelectric power station currently exists on the north western edge of the highlands near the end of the Kjalvegur Mountain Road in the Blöndudalur Valley, 40km by road from Varmahlíð. Blönduvirkjun commenced operation in 1991 and includes an underground station, a 56km² reservoir, dams and power lines.

The aim of this research is to understand the potential impacts of the three power plants, Villinganes Power Plant, Skatastaðir Power Plant C and Skatastaðir Power Plant D, on tourism and recreation in the region. To do this we investigated what type of tourism exists in the area, why travellers visit the area, and the attitudes of travellers and tourism operators toward the power plant proposals.

The project was funded by the Icelandic Ministry for the Environment and Natural Resources and conducted by researchers from the Department of Rural Tourism at Hólar University College as part of a wider project managed by the University of Iceland.



Photograph 4: Convergence of East and West Glacial Rivers, Austurdalur. Credit: Viking Rafting

2.0 Methods

Data were collected during the second half of 2015 through questionnaires with tourists and interviews with tour operators. This provided information about the status of tourism in the potentially affected area and, importantly, what factors attract tourists to the region.

As researchers began data collection for this study, news about local municipality leaders signing a declaration of intent and a cooperation agreement for an alumina smelter in Skagaströnd (at Hafursstaðir in Skagabyggð) aired on national television and radio (Arnarsdóttir 2015). The first four interviews were conducted in the three days before this announcement, and three on the day after it. Distribution of questionnaires also commenced the day after. Researchers did not raise the topic of the smelter in the interviews or when discussing the three power plant proposals relevant to this study with questionnaire or interview respondents. However, the timing of this announcement and our study commencing was considered by some informants to be more than a coincidence. Consequently, we lost the trust of being neutral researchers in the eyes of some informants. This no doubt influenced our results and how much some people were willing to tell us, but is something over which we had no control.

2.1 The questionnaire

The questionnaire contained 26 questions and was available for completion in four languages: Icelandic (Appendix A), English (Appendix B), French (Appendix C) and German (Appendix D). Questionnaires were distributed during July 2015 at locations in Skagafjörður near the proposed power plant sites and also at local tourism businesses. Simultaneous, a similar questionnaire was distributed at five other regions in Iceland during the summer of 2015. The findings from the other regions are not reported on here. The locations in Skagafjörður were (n = the number of respondents at each site):

- A hotel in Varmahlíð (n24)
- The N1 in Varmahlíð (n2)
- A mixed activity (mainly horse riding) tourism business 1 km south of Varmahlíð (n8)
- A horse riding business 5 km north of Varmahlíð (n12)
- A mixed activity (mainly rafting) tourism business 11 km south of Varmahlíð (n36)
- A guesthouse 11 km south of Varmahlíð (n16)
- A camping ground 11 km south of Varmahlíð (n8)
- A rafting business 15 km south of Varmahlíð (n70)

- ➤ A horse riding business 20 km south of Varmahlíð (n=33)
- ➤ At Hildarsel hut in Austurdalur (n=17)

Many of these locations were places travellers returned to after taking part in activities in the region including rafting, horse riding, hiking and angling trips. 223 valid responses were collected.

The researchers explained the purpose of the study to the respondents. This included showing respondents a map of the area (Appendix E and F), with either Icelandic or English text, and explaining details of the three power plant proposals. The researchers stayed with the respondents while the questionnaire was completed and collected it immediately afterwards.

Table 1, below, lists the six business types included in the questionnaire data collection, and the number collected in each of the four language choices. The largest number of responses was gathered from visitors at rafting (31.4%) and horse riding (23.8%) businesses. Guests at accommodation facilities (20.2%) and hiking in the area (7.6%) were also surveyed. English was the most common language chosen to fill out the questionnaire (44.8%), followed by German (31.4%), Icelandic (19.3%) and French (4.5%).

Table 1: Origin of questionnaire data – business type and language

	Icelandic	English	French	German	Total
Store (N1)	2				2
Accommodation (Hotel/Guesthouse/Camp ground)	12	12	1	20	45
Rafting business	6	48	4	12	70
Horse riding businesses		16		37	53
Mixed tourism business (includes accommodation, rafting, angling but not horse riding)	6	24	5	1	36
Hikers at a hut in Austurdalur	17				17
Total	43	100	10	70	223

When considering these results it is important to note that only 17 of the 223 questionnaires were completed at a site where the power stations or reservoirs would be constructed (a hut in Austurdalur). Visitor numbers to the large inland area in which the three proposals are situated are widely dispersed, compared with the concentration of visitors found in more well-known tourist destination in the south of Iceland for example. This is in part due to limited accessibility (which is an attraction in itself, as indicated in the results below).

An exception to this is the Laugarfell mountain cabins beside the potential Bugslón reservoir (see maps in Appendix E and F) that receive visitors traveling by jeeps and bikes, but also hikers and horse riders, and will be affected by the reservoir. Data from visitors at these cabins would have been a useful addition to the report, but to collect this was beyond the scope of the project budget.

Having researchers wait at sites in Austurdalur for visitors to arrive is unlikely to have provided a large enough questionnaire response rate in the time frame available for this method of data collection. Instead, the decision was made to target visitors who had been into the areas (such as those on three day rafting tours or long horse riding tours) as much as possible.

Consequently, most of the respondents had been into Austurdalur (approximately 80%). For those who hadn't, such as those surveyed at a hotel in Varmahlið, their opinions where then based on information provided by the researchers about the power plant projects and not based on any first hand experience of the areas which would be affected by the power plants. This does not diminish the validity of the responses. Knowing opinions of these visitors and whether the power plants would influence their decision to visit the wider area is very relevant to the study.

Results were compiled using version 22 of the IBM Statistical Package for the Social Sciences (SPSS). Figures were made using Microsoft Excel for Mac 2011 version 14.6.0.

Although 223 valid questionnaires were collected, on a small number of occasions the respondent did not answer all 26 questions. Therefore, the percentages presented in these results are based on the number of respondents who completed each of the individual questions.

2.2 The Interviews

Interviews with 20 tourism operators were conducted between July and November 2015. Interviewees were purposefully chosen. They included operators with businesses closest to the proposed power plant sites, those expected to be most affected (such as rafting, hiking and horse tour operators) as well as other prominent businesses in the Skagafjörður region.

Consequently, 14 of the 20 tourism operators run their businesses, or organize tours near the rivers or the proposed sites. Of the remaining six operators, three run their businesses a short distance north of Varmahlíð and three are based further north in Skagafjörður.

An interview schedule was designed before the interviewing commenced. It was used as a guide to ensure all interviewes were asked the same questions (Appendix G and H). For each interview, the interviewer travelled to the business of the tourism operator at a day and time that was convenient to them. The interviewees were given a letter of consent (Appendix I and J), which they signed before the interview took place. The interviews were recorded on a mobile phone and on a recorder, and then transcribed.

Five of the interviews were conducted in English, one was conducted in both English and Icelandic and the remaining 14 were conducted in Icelandic. The interview texts were transcribed in the language in which they were recorded and the Icelandic texts were then translated into English for the purpose of comparative analysis.



Photograph 5: Austurdalur. Credit: Evelyn Ýr Kuhne

3.0 Results

In this section, results from first the questionnaires and then the interviews are presented and discussed.

3.1 Results from the Questionnaires

Of the 223 respondents, 58% were female and 42% were male (Figure 1). The slightly higher percentage of females may be attributed to horse riding being a major attraction in the area, and the majority of travellers who go horse riding are female.

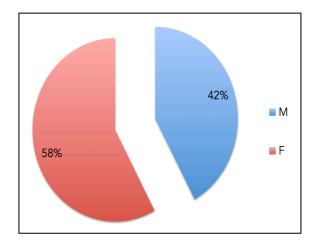


Figure 1: Distribution of gender

Ages of respondents ranged from 14 to 81. The age bracket 25 to 40 contained the most responses (33%) followed by over 55 (27%) and 41-55 (23%) (Figure 2). The average age was 42 and the median 41, with a standard deviation of 17.

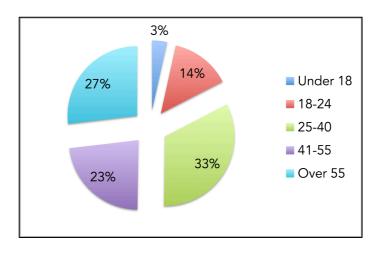


Figure 2: Age of respondents

Just over half the respondents (54%) originated from Europe. Origin of the other half was divided amongst Iceland (18%), other Nordic countries (12%), North America (11%) and the rest of the world (5%) (Figure 3).

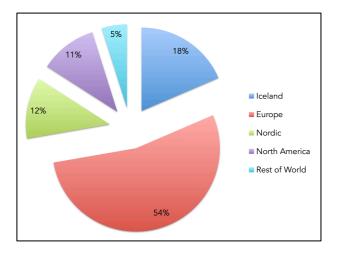


Figure 3: Nationality of respondents

Many non-Icelandic visitors found open-ended questions asking where they were staying difficult to answer due to their lack of knowledge of place names. When their identified locations are grouped according to region, it can be seen that 45% had stayed the night before answering the questionnaire in Skagafjörður and 63% would be staying in Skagafjörður on the night they completed the questionnaire (Figure 4). Where questionnaires were conducted at accommodation facilities (20.2%, n=45), the respondents were usually staying there for at least one night.

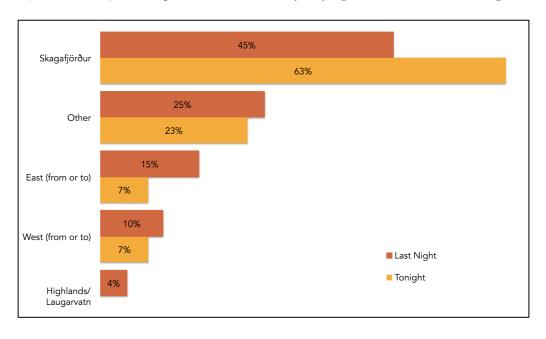


Figure 4: Location of overnight stays

Most of the respondents were travelling with family members or friends (73%). 17% were on organised tours. Least common was travelling alone (6%) or with colleagues (3%) (Figure 5).

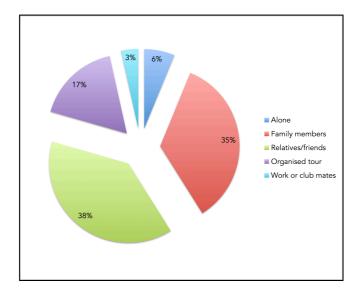


Figure 5: Travel companions

Of the 54% of respondents travelling by car, 22% were in private cars (therefore likely to be Icelandic) and 32% in rental cars (therefore likely to originate from another country). 21% were travelling by bus, either by coach in an organized group or by the national bus company Straeto. Some of the visitors were on horse riding tours or hiking in the area at the time they completed the questionnaires, which explains the responses of 16% travelling by horse and 8% on foot. 1% travelled by bicycle (Figure 6).

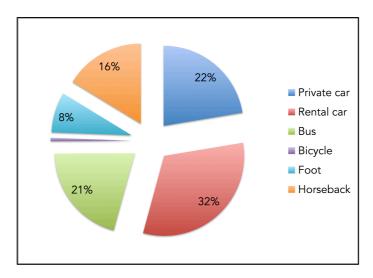


Figure 6: Mode of transport

The most commonly represented occupation of respondents was professional, followed by students and those in managerial/clerical or service positions. Working at home and unskilled were the lowest represented occupations (Figure 7).

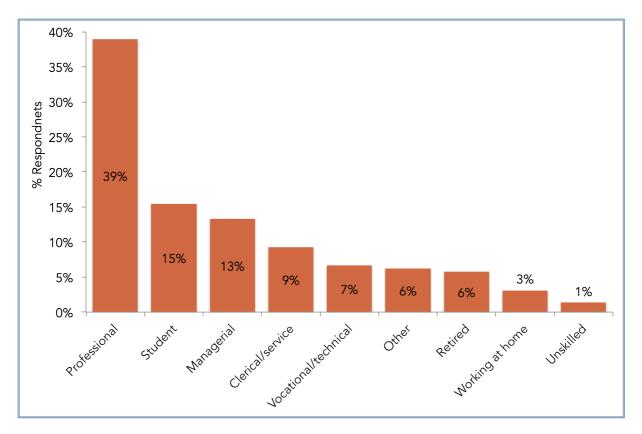


Figure 7: Occupation of respondents

The demographic data presented in Figures 1 to 7 creates a profile of the 'average' visitor to the area most likely to be a professional, 41 year old female from Europe, travelling in a rental car with friends or family and staying overnight in the local area.

Expressing opinion on a five point Likert scale, most respondents agreed, or strongly agreed, that four words were highly favored for describing the area: natural (97%), beautiful (97%), quiet (96%) and impressive (95%). Opinion was more divided about the word "accessible", though 77% still agreed, or strongly agreed, that it was an appropriate descriptor for the area (Figure 8).

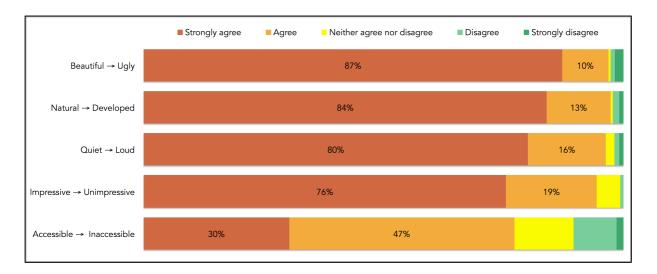


Figure 8: How descriptive do you find the following words for this area?

An open-ended question allowed respondents to describe in their own words what drew them to the region. Frequently occurring in the quotes are words related to the natural state of the area: it being "untouched" and "undeveloped". The rivers are also frequently mentioned:

"Un-changed, natural, unspoilt and untouched by human activity"

"The untouched nature, wilderness + natural beauty"

"The beautiful nature and that it's that little developed"

"nature, nature, nature"

"The nature + River"

"Landscape, nature

"The untouched nature"

"The untouched nature and level 4 waters"

"The natural beauty and the remoteness of the river/area"

"Pristine natural beauty"

"The emptiness and the space"

"The large, untouched flowing rivers"

Respondents reported extremely high levels of satisfaction with their experience of tourism in the area. 92% were satisfied, or very satisfied, with the nature in the area and 91% were satisfied, or very satisfied, with their stay in the area (Figure 9).



Figure 9: Satisfaction with nature and stay in the area

The most popular visitor activity in the area was bathing in a natural hot spring (n123), which respondents may have also chosen to indicate they had been, or intended to go, to a swimming pool. Rafting (n117), walking (n115), horse riding (n110) and viewing geological phenomenon (n109) were also very popular activities (Figure 10). For the 98 respondents who included the time they spent walking in the area, their average time was 11.7 hours and the median time was 4.0 hours, with a standard deviation of 19.5 hours.

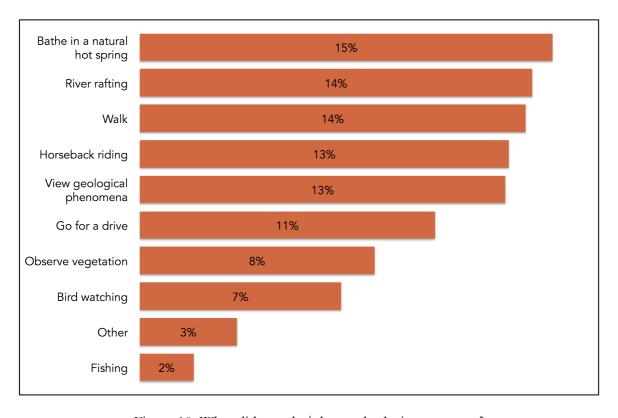


Figure 10: What did you do/plan to do during your stay?

Respondents were asked if they came to do/see/visit anything in particular in the area. Very few visitors said "no" and the "yes" responses most frequently stated rafting, horse riding and experiencing nature as their particular interest in the area.

"We came for the rafting"

"The East Glacier River"

"Horse riding in the nature

"All of the beautiful nature"

Visitors staying for just a few hours and up to one day (25%), two to four days (34%) and five to seven days (30%) were fairly evenly distributed in the results. The percentage reduced considerably at eight to 14 days (8%) with only 3% staying longer than 14 days (Figure 11). This result, of 3/4 of the respondents staying in the area for more than one day, was unexpectedly high. Respondents may have thought the question was asking how long they were staying in Iceland. However, respondents on long hiking or riding tours, and those on three day rafting tours, would have been staying for multiple days in the area, thus the results may still be an accurate reflection of the length of visitor stay in the area.

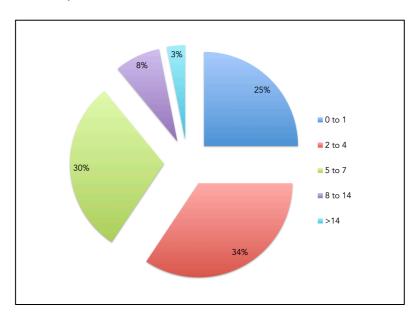


Figure 11: Length of stay (days)

Most of the respondents (81%) were first time visitors to the region (Figure 12). Of those who had visited before (19%), the percentage was fairly evenly spread between those who had visited once before (33%), those who had visited two to four times before (21%) and those who had visited five to ten times (38%). The percentage reduced considerably at ten or more times (8%) (Figure 13). This followed a pattern noted by interviewed horse riding tour operators in particular, who reported multiple repeat visitation by their guests.

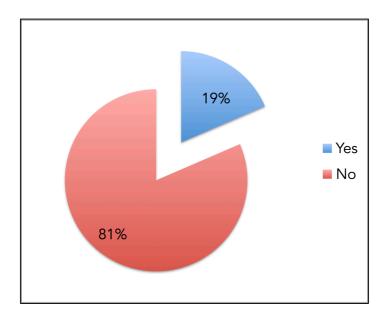


Figure 12: Prior visitation

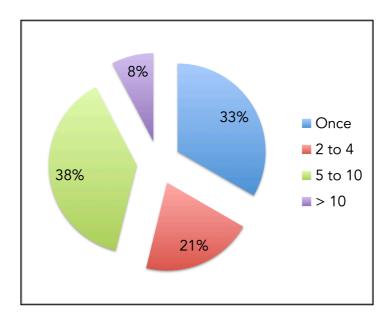


Figure 13: Number of visits

Improving roads was not strongly supported. 39% of respondents thought improving the roads in the area was undesirable or very undesirable and only 21% considered road improvement to be desirable or very desirable. 40% chose to remain neutral on this topic (Figure 14).

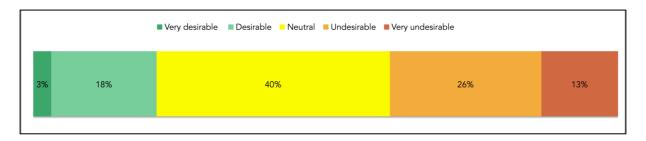


Figure 14: Desirability of road improvement

Respondents were asked to indicate how important 15 factors were for them while they were travelling in the area. All 15 were considered more important than unimportant, though many (such as "camping where you don't see or hear other travellers") received a very high neutral score (47%). "To enjoy unspoiled nature" and "to enjoy peace" stood out for their extremely high "very important" or "important" percentages (97% and 96% respectively). Far less important is the provision of picnic benches and tables, and designed footpaths (Figure 15).

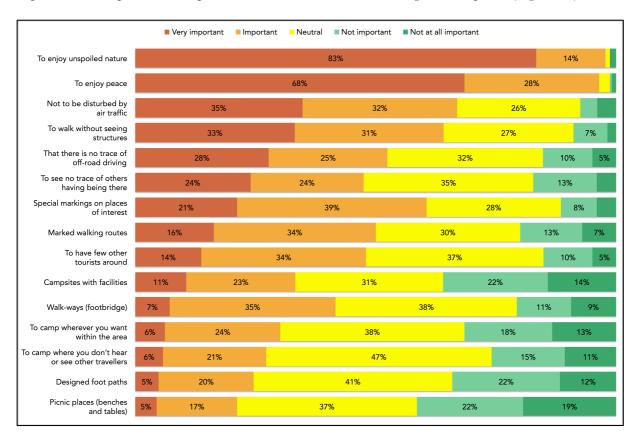


Figure 15: Important factors for travellers in the area

The importance of wilderness, or unspoiled nature, was strongly identified. Only 1% of respondents thought that wilderness was not part of the attraction of the area. 5% had no opinion and wilderness, or unspoiled nature, was part of the attraction for 94% (Figure 16). In addition, 85% of respondents visited the area to experience wilderness/unspoiled nature. 8% said experiencing wilderness was not part of their reason to visit and 7% had no opinion (Figure 16).

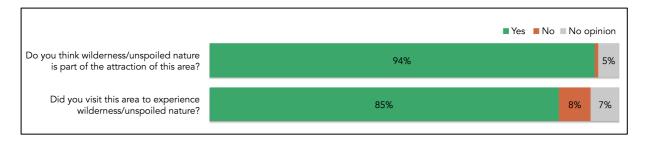


Figure 16: Importance of wilderness

Opinions on whether unseen structures affected wilderness experiences were divided. 17% said the structures would not affect them at all. 22% expected a little effect and 24% expected to be affected to some extent. 17% expected much affect and 16% expected very much effect. In total, 89% said that the structures would have some effect of their experience of wilderness (Figure 17).

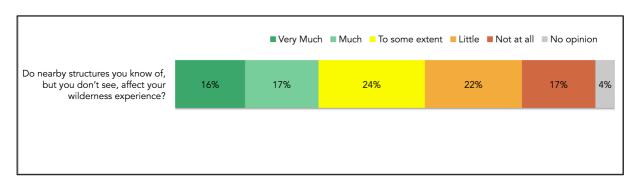


Figure 17: Do structures affect wilderness experience?

Figures 16 and 17 demonstrate that perception of wilderness or unspoiled nature is critical to the value of this area as a destination for travellers and that the presence of structures, even ones that are unseen but known about, distracts from this value.

Respondents were provided with a set of options to choose from to indicate what infrastructure did not negatively affect their perception of wilderness. They were instructed to choose as many of the options as they felt appropriate. Results showed that the presence of mountains huts and trails were far less likely to disrupt wilderness values than radio masts or power plants (Figure 18).

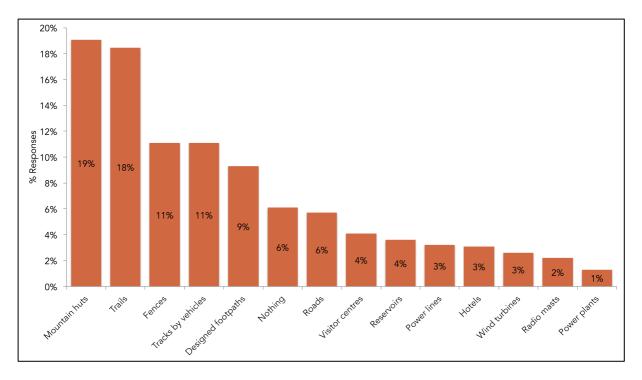


Figure 18: Influence of infrastructure on perceptions of wilderness

68-77% of respondents agreed or strongly agreed that any of the power plant proposals and associated infrastructure would negatively affect their decision to visit the area. 15-24% were neutral, leaving only 5-7% with no opinion (the majority in each part) or positive/strongly positive about the effect on their decision to visit (Figure 19).

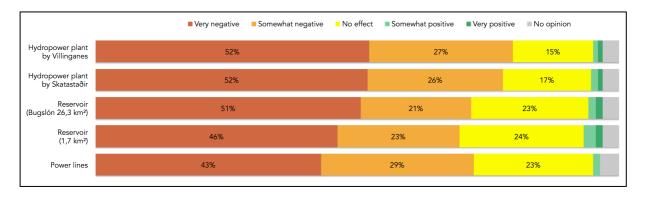


Figure 19: Effect of power plants and infrastructure on decision to visit

Further, most respondents indicated that the presence of the constructions would reduce, or even remove, their desire to come to the area. Comments included:

"This would prevent me from coming back to visit and invest in an Iceland holiday"

"Would not go - Would find another country for a wilderness experience"

"Become an industrial zone & hence zero interest in visiting the region"

"This is not the nature I'm looking for in Iceland, I have this in Germany"

"I came to Iceland to get away from those things"

"I came mostly for the rafting, I would not have visited Iceland if there wasn't any rivers"

"I would NOT visit the area"

"It would fully remove my desire to visit the area"

"Makes the rafting we did impossible/less attractive, which was our main reason to come"

"It'd be a technology impact on the nature, I'd not feel like it's something I want to see"

"Rivers would be destroyed and the nature would not be natural"

"Very negative, this area would then lose its special feature"

"The area would not be any more natural!"

"Places that attract tourism will be less. And most of the attractions shows the beauty of the nature"

"It would be horrible, the unspoiled nature would be destroyed"

Respondents were mainly negative about any type of power plant or associated infrastructure in any location. The combined somewhat negative and very negative scores ranged from 39% for geothermal power in the lowlands to 67% for power lines and hydropower in the highlands. Neutral scores, where the respondent either had no opinion or declined to share it, were also high, ranging from 24% for hydroelectric power in the lowlands to 41% for geothermal power in the lowlands.

In general, respondents were slightly less negative towards power plants and associated infrastructure in the lowlands than in the highlands, but the difference (12% for power lines, 7% for geothermal, 5% for wind farms and 3% for hydro) was minimal. Similarly, 2% were more in

favour of reservoirs in the highlands than in the lowlands: a percentage too small to be considered significant (Figure 20).

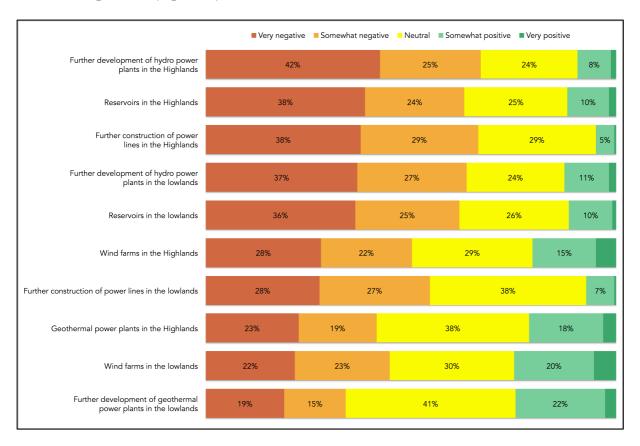


Figure 20: Attitudes to power plant types and locations

89% of respondents agreed or strongly agreed that they chose destinations like this so they can rest and recover. The same number (89%) agreed or strongly agreed that they choose destinations like this for reasons of escapism and to put their worries aside (Figure 21).

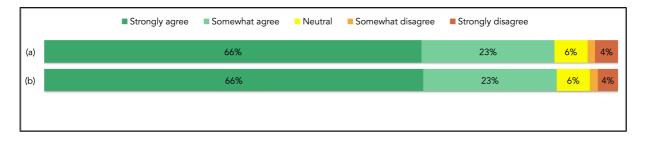


Figure 21: Importance of the region for rest and escape from daily life

The most negatively perceived structures or facilities in the area were power lines (61%), reservoirs (60%), hydro power plants (59%) and wind turbines (56%). The most positively

perceived were mountain huts (70%), gravel roads and campsites (53%) and toilets (52%). Neutral scores were high, ranging from 22% for mountain huts to 37% for radio masts (Figure 22).

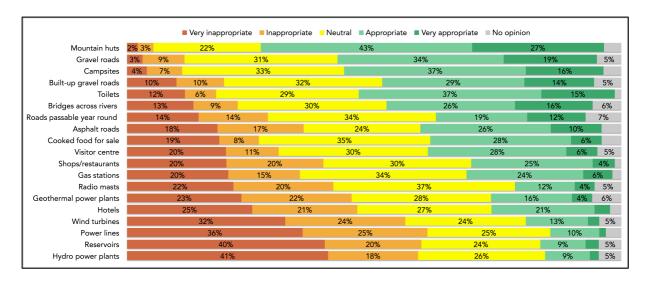


Figure 22: Opinions about structures and facilities in the area

3.2 Results from the Interviews

A wide range of business types were represented in the 20 interviews conducted in Skagafjörður. Several were multifaceted businesses combining, for example, horse riding with accommodation. These business types and numbers are listed below according to their main activity:

✓ Hotels, farm holidays or other accommodation ✓ Horse riding Hiking trails and tours, including historical 3 River rafting 2 Horse shows 1 Handicraft 1 Travel agency 1 Museum 1 Boat trips, sea angling, bird watching ✓ Jeep tours 1

Annual visitor numbers at each of the tourism businesses varied considerably, ranging from an estimation of 7000 per year at one place to only 50 at another. All operators reported a noticable growth in numbers in recent years.

Visitor activities at each business obviously varied according to the type of business. However, according to interviewees, the main activities in the areas most effected by Villinganes Power Plant, Skatastaðir Power Plant C or Skatastaðir Power Plant D were rafting, horse riding, hiking and jeep tours.

Several of the tourism business operators described their visitors as "adventure tourists". These are a type who look for adventure, exhilaration and excitment in their recreational experience (Weber 2001). This is perhaps particularly true of the visitors who take part in rafting or horse riding activities. Operators running hotels or managing tourism agencies were more likely to describe their visitors as "mixed" both in terms of their perceived type and the recreational activities in which they chose to engage. However, common to most visitors, according to the tourism operators, was an interest in nature and thus they could also be classified as "nature tourists" (Mehmetoglu 2005).

Some businesses said their guests were mostly Icelanders, others said their guests were 99% non-Icelanders. Others reported a 50/50 mix. This demonstrates that the area is a destination for both foreign and local tourists. The rafting companies reported a change over the last few years from a majority of Icelanders to a majority of non-Icelanders. These companies also receive a lot of school groups, mainly at the start of the season before the Icelandic school year ends.

"Anywhere between 20 and 30 different schools will come. Most of them will be Icelandic schools from all over the country and then in previous years we've had schools from the Faroe Islands, we've had schools from Greenland, Denmark as well just coming through on school trips"

"Nature" was the most commonly stated key attraction to the area:

"The beauty of nature and the quietness"

"Nature first and foremost"

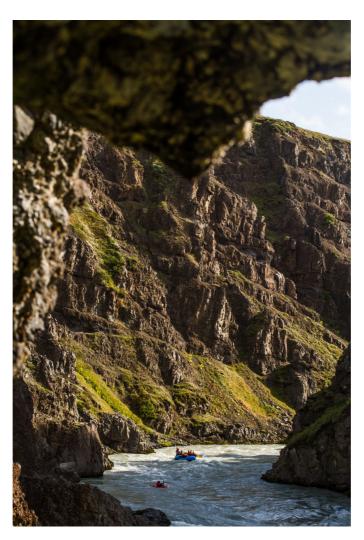
"Unspoilt nature"

Other attractions included rafting, horse back riding and history. The rivers and Austurdalur valley were also frequently mentioned:

"The rivers first and foremost. Other activities in the neighborhood, including Austurdalur which is getting very popular"

"The valley itself and its story. The canyons, the fresh water side rivers and the glacier rivers - it is special. All this is in harmony"

The places that tourists visited also varied according to the type and location of each business. Businesses located closer to the reservoirs and power station sites, those accomodating tourist going to or coming from the highlands above Skagafjörður, and those that took visitors into Austurdalur as part of their organised tours, such as rafting, horse riding and hiking, were more likely to report visitation to this region. Those further from the sites, and less specialised businesses such as accommodation services, also mentioned museums, hot springs and other well known tourist attractions in the broader Skagafjörður region as popular places for their guests to visit.



Photograph 6: Rafting and Kayaking in Austurdalur. Credit: Viking Rafting

When asked why the area was special, the words most frequently used included: not crowded, river rafting, nature and vegetation, rural, and open space. This was common to all businesses, regardless of their type and distance from the proposed power plant sites.

"The landscape of the canyon and the river running through it is our big attraction, to be riding alongside a glacial river"

"Absolutely world class in the east river canyon"

"Laugarfell is definietly an absolute pardise. The reservoir [Bugslón] would change the landscape a lot"

Opinions on accessibility of the area had strong similarity. Only two operators declared that accessability to Austurdalur should be improved with better roads. While some said accessability to Austurdalur could be better, most of those also acknowledged that the types of tourists visiting the region were happy with the level of accessibility that exists. Unpaved roads permit access for hikers and horse riders to the northeast part of the valley past Merkigil, and four weel drivers as well, across the canyons just south of Merkigil, to the church at Ábær. South of Ábær there are no roads. The fact that the roads into the valley are not very good was stated by some as an advantage to maintaining the tourism values of the area, and was seen by tourists as part of the adventure.

"People that are going to Austurdalur don't neccessary want fine roads to there. It is a special type of tourists"

"It is not desirable to make the valley accessable for all kinds of traffic. Then the attraction that pulls tourists to the valley is gone"

"It would be great to have better roads into the area, but with the rivers gone or the rafting gone it doesn't really matter, you wouldn't be going there to see the scenery once the dams are there"

A road going to the highlands through Vesturdalur already exists and many operators thought that road should be made better to increase accessibility to the highlands for smaller cars and therefore more variable types of tourists. Thus, there was support from some operators to upgrade and maintain existing roads through Vesturdalur but not to 'open up' access to Austurdalur.

When asked about the future of the area and tourism development, most respondents were very positive and saw a lot of potential for both growth and diversity while avoiding the overcrowding issues already apparent in the south of Iceland.

"Would like to see slow travel develop - people stay more nights and do more. Should target adventure tourists and develop small businesses"

"It has been a big change in the past few years how many [tourists] say they have come here because of the area being so sparsely populated [...] it seems like tourists are coming here because they want to avoid hotels and accommodation without personal contact with their hosts. They have booked their accommodation according to that all around [Iceland], through booking, Airbnb and farm holidays. They are looking for this certain concept"

All operators agreed there could be more tourism use in the area and that more tourists could be catered for. To achieve this, more accommodation and recreation opportunities in Skagafjörður would be required. Suggestions were made by most operators that the existing businesses could work together more through coordinated efforts in marketing and packing tours.

"We have everything ... we just need to make it work a little better"



Photograph 7: Hikers crossing Fossá, Austurdalur. Credit: Bjarni Maronsson

Operators varied in their opinion on whether the existing infrastructure in the area was suitable, for both current and future tourism. While many said "the current infrastructure is fine" and "more roads would be horrible", as described above, others said that it would be acceptable to improve the roads slightly and maintain them better. Infrastructure is about far more than roads however and dicussions about infrastructure with operators also identified the need for more accommodation and toilet facilities, bridges and signs in the local area. On a wider scale, several operators also advocated the construction of an international airport in Sauðárakrókur or Akureyri to allow foreign tourists improved access the northern regions of Iceland.

When asked what infrastructure tourists wanted, operators replied:

"Hikers, horsebackriders and nature tourists want to have it simple"

"The tourists that go to Austurdalur want untouched nature and simple infrastructure (tracks, cabins)"

"A big part of the experience from the valley is the simple infrastructure there and the (still) unspoild nature"

"It is not an attraction as soon as you have a better road up there. They [roads] would destroy the attraction"

Thus, the operators had clear visions for the type of infrastructure that would be good for their business but at the same time considered that most tourists would be happier without more infrastructure.

When asked about their opininon of the power stations, four of the 20 operators interviewed were in favour of power stations and 16 were against. The strength of these convictions varied; for example, from those "completely against it" to those who said they were "not really against them at all, it's just a question of whether we need them". The perception of need was mentioned frequently. If a need for the local community could be proven, then opinion toward the power plants was more likely to be positive. However, the perceived need for more electricity was often associated with foreign businesses, such as the proposed alumina smelter at Hafursstaðir in Skagabyggð (Elliott 2015), and then the opinion of the interviewee was more likely to be negative.

The perceived impact of the power stations on individual business depended largely on how closely the business was aligned with the region in which the stations and reservior would be built, as well as the operators opinion of the power stations. The rafting companies and operators who took tours into Austurdalur saw the most serious impacts:

"That will kill everything"

"It will ruin everything we have build up here for 27 years"

Others recognised an indirect impact even if their own business was not directly effected:

"Yes, both directly as we get guests from the river rafting businesses - and indirectly"

"It would definitely have a high impact on my business even though I'm not operating directly on these two rivers ... it's just such a big post in the tourism landscape in Skagafjörður ... it should have an impact on, well, on most people in tourism because people who come rafting they tend to buy something else as well, they stay in a hotel or a guesthouse or go horseback riding the day after, or eat at a restaurant or whatever. Would also negatively impact fish and thus fishing in the river ... [and] ... do a lot of damage"

"No direct effect. BUT indirect as it all hangs together. All tourism services in the area are dependent on each other. Would affect the image of Skagafjörður in a negative way"

While a couple of operators mentioned a possible positive impact in the form of better roads, only one operator, whose business is located the furthest from the proposal sites, saw no direct or indirect impacts.

Discussing why and how the power stations would effect their business, comments ranged from some foreseeing complete destruction and the business having to close, to the need to change the way they operate:

"These rivers are the biggest attraction for the valleys ... The powerlines will destroy our business completely ... The lines will destroy our riding possibilities, or damage it endlessly"

"I think we are destroying one of the best pearls that we have here in that area. Because there are so many people depending on that place ... I would have one attraction less, and it is the main one"

Most interviewees thought the presence of the power stations would have a negative effect on future tourism development. A lot of these concerns were based around the perception that the stations would destroy the natural environment, thus remove a key attraction for tourists and cause suffering for operators reliant on the area and the river as a resource.

"Skagafjörður is privileged by having the best rafting river in the country. If it is destroyed it will most certainly affect tourism in the area"

"The image of Skagafjörður as tourism destination will be damaged"

"Need to change marketing. You would be riding alongside a dam basically, which doesn't have the same attraction ... I think it will effect tourism in the area in a big way. ... the thing about North-West Iceland is that it's quite untouched, and it's rural ... but accessible at the same time. ... This thing will just ruin that idea I think. ... It is said to be the best rafting river in Europe, and it's something that you shouldn't sacrifice for extra power ..., because this is something that's unique"

Less negative opinions were expressed by the four operators in favour of the power stations who thought tourism was flexible enough to find new attractions.

"Tourism will adjust to a different situation"

"The nature of Austurdalur as such will not be affected, just the river. As a freshwater river it will be more beautiful"

"I think it is not so bad for tourism"

Without the power stations, most operators saw increased potential for tourism in the area, particularly in rafting, hiking and horse back riding.

When asked which future they preferred, six of the 20 interviewed said they preferred a future without the power stations. One was unwilling to answer, one was uncertain, one said it did not matter and one said a power plant would have a positive impact on tourism in Skagafjörður as a whole. The remaining ten did not answer the question directly but their responses to this and other questions suggest they would prefer a future without (see quotes above).

Those who prefered a future without the power stations said they felt this way because:

"From a business perspective it kills everything. Dams are a symbol of everything that is bad for a river environment"

"Nature tourism is the future for Icelandic tourism"

"For the sake of the valley - the rivers, nature - everything"

"It is about how we define our region [as residents as well as a tourism destination]"

Final questions asked operators to consider other power options and also asked their opinion of power lines. Most also saw power lines as negative for tourism and preferred those situated below ground rather than above.

"Power lines are negative for tourism also. They damage the view."

"I think the companies that ... those companies that make a profit from [selling] electricity ... they have the capacity to see that this [power lines] is put underground"

The one exception to the widespread dislike of power lines said:

"They have never disturbed me The old small ones are even nice - go well in the landscape. And the big ones - people stop seeing them after awhile".

Not many operators had thought of other power options in the region, but sea tide, solar power plants and wind farms were mentioned. Most of the operators did not have strong opinions on wind farms but a few mentioned visual impact and noise as a negative impact. Many were in favor of wind farms over hydroelectric power plants and interviewees who thought wind farms were better than hydroelectricty did so because the wind farms were reclaimable and did not permanently destroy the landscape.

"I'm a fan of windmill farms. If I had to choose something to bring more power in, I would choose the windmills, ... they've done it quite nicely in Denmark, in the UK, and it's just not so much disruption on nature as this proposal, which is just the main concern I think. How can we get more power without destroying something that cannot be undestroyed then?"



Photograph 8: Horse riding tour in Merkigil, Austurdalur. Credit: Bjarni Maronsson

4.0 Conclusion

From analysis of the questionnaire data, the following key themes emerged:

- 1. The nature and a perception of unspoiled wilderness were key reasons the majority of visitors came to the area and the construction of any of the proposed power plants and their associated infrastructure would deter people from visiting.
- 2. The majority of visitors were extremely satisfied with the existing nature in the area and their experience of it.
- 3. Bathing in hot springs, rafting, hiking, horse back riding and viewing natural phenomena were activities experienced by most visitors.
- 4. Visitors to the region valued highly their ability to enjoy unspoiled nature and peaceful surroundings while resting and escaping the demands of daily life. The presence of mountain huts and trails were not seen as a threat to this. Power plants and their associated infrastructure were seen as a threat, with the majority of visitors expressing negative attitudes to all types regardless of their location.
- 5. The perception that the tourism experience in Iceland should be different from experiences in other places was strongly conveyed. Having power plants in the Skagafjörður region was seen as something that would distract from Iceland's current 'difference' which is a key reason for tourists to visit the area.

From analysis of the interview data, the following themes emerged:

- 1. All of the interviewees are of the opinion that the area can cope with more tourists and that the possibilities for more tourism in the area are diverse.
- 2. Most of the operators mention nature first when asked about the key attraction in the area.
- 3. All interviewees think that a power plant in the rivers will impact the rafting in a very negative way.
- 4. Most of the operators are very much aware that the two rafting businesses are responsible for drawing a lot of tourists, who otherwise would not visit the region, into Skagafjörður. These tourists then eat, sleep, buy souvenirs and participate in recreational activities in addition to rafting. Thus, the presence of the rafting as an attraction in the region is linked to the success of other local businesses. For this reason, a power plant in the river system is expected to have a big impact on the future of tourism in Skagafjörður by most operators interviewed.

- 5. Differences in opinion are notable between those who live and run tourism business in the southern part of Skagafjörður (near the rivers) and those who live further north north of Varmahlíð and in Sauðárkrókur. Thus, different opinions between interviewees fits a pattern of their location: the closer to the power plant sites the more opposed the tourism operators are.
- 6. Few considered increased accessibility to Austurdalur, to the rivers or power plant sites, in the form of roads, an important benefit for tourism. Instead, better access to the valley mouth, better air transport to the northern part of the country, and better roads to and within Skagafjörður were considered of greater tourism benefit. Many commented that the current accessibility of Austurdalur (unpaved roads and trails) contributed to keeping large number of tourists from the area and this was positive because it made the area and visitor experience of it more "special".
- 7. Overall, interviewees showed concern that the power plants and their associated infrastructure would damage the environment and the rivers. Many commented that the rivers, particularly the east river, is increasingly becoming know as one of the best white water rafting rivers in Europe. As rafting was considered a central tourism attraction in the area, in turn bringing customers to other businesses such as hotels, potential loss of this was a concern to most:

"The rafting is the key to get them up here"

"The two rivers create a combination of a very, very special area"

"I think it will effect tourism in the area in a big way"

"It's just too much of a risk, we would lose too much"

"This is just too risky ... this is just too big to sacrifice"



Photograph 9: East Glacial River crossing, Austurdalur. Credit: Gísli Rúnar Konráðsson

5.0 Acknowledgements

We would like to thank Hólar University College, the Icelandic Seal Center and the University of Iceland for academic support. This includes map making by Ása Margrét Einarsdóttir and questionnaire design by Anna Dóra Sæþórsdóttir. Visual images of Austurdalur were supplied by Evelyn Ýr Kuhne, Viking Rafting, Bjarni Maronsson and Gísli Rúnar Konráðsson - thank you for your willingness to share these with us. We are also grateful to Dr Ian Bytheway for generating the figures, to Egill Björn Thorstensen for assisting us with collecting data, and to both Egill and Anna Vilborg Einarsdóttir for transcribing interviews. Finally, enormous thanks to all the participants who willingly gave up time in their vacation, or out of their work day, to answer our questions.



Photograph 10: East Glacial River and Hörkná. Picture taken from Hörknármúli, Austurdalur. Credit: Gísli Rúnar Konráðsson

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Photograph 11: Hut in Austurdalur. Credit: Viking Rafting

7.0 Appendix

Appendix A: Questionnaire in Icelandic

Appendix B: Questionnaire in English

Appendix C: Questionnaire in French

Appendix D: Questionnaire in German

Appendix E: Map of the region with Icelandic text

Appendix F: Map of the region with English text

Appendix G: Interview Schedule in Icelandic

Appendix H: Interview Schedule in English

Appendix I: Letter of consent in Icelandic

Appendix J: Letter of consent in English



Photograph 12: Fossá in Austurdalur. Credit: Gísli Rúnar Konráðsson

Appendix A: Questionnaire in Icelandic

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Appendix B: Questionnaire in English

%	- 1	This survey is	a part of a	research on i	the effects of	hydro po	wer plani	ts at Skatas	taðir (C and	d D)	9. How imp	orum ure t	ine ionow	mg race	not at :					verv
10.		and Villingar														int impo		ral importa		porta
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	2. T	The nature in	the area			2	\square_3	□ 4			10. Do you th	ink wilderr	ness/unsp	poiled n	ature is pa	rt of the	attraction	of this are	a?	
											□1 Yes	□2 No	□ 0 No o	pinion						
	4.	What did y	ou do/p	lan to do c	during yo	ur stay?	•													
		Mark more	than one if	appropriate							11. Did you vi	isit this are	a to expe	rience v	vilderness	unspoil	ed nature	•		
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		3 Go for a dr						ral hot spi	rine		12. Do nearb			w of, bu	ıt you don	't see, af	tect your			
		4 Bird watchi						l phenome				s experien								
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	5.	Did you co	ome to do	/see/visi	t anythin	g in par	ticular	in the are	ea?											
	_			, ,							13. In your o						in an area	for it be		
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	8.	Would you		er it desira	ble or un	desirabl	le to im	prove roa	ids in this	area?	☐6 Fenc				13 Design					
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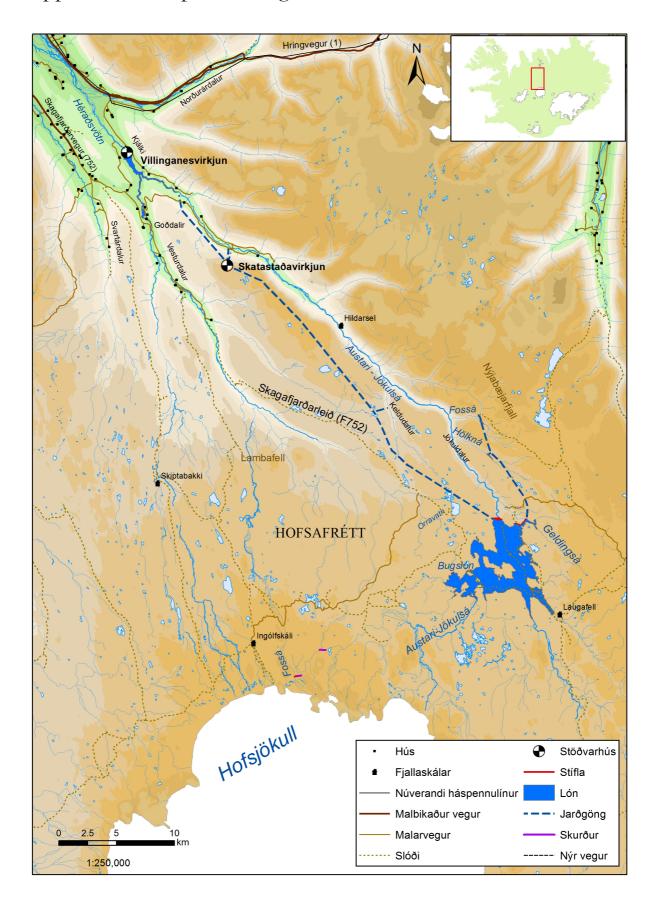
Appendix C: Questionnaire in French

SONDAGE POUR LA REG	ION D	E SKAG	AFJO	ÖRÐU	R		Quelle importance accordez-vous aux facteurs suivants au cours de votre voyage dan région?
Ce questionnaire fait partie de recherch							sans indifférent gran
Skatastaðir (C et D) et Villinganes su							importance import
description). Les recherches sont dirigées le cadre d'un projet gouvernemental app							1 Sentiers balisés
l'Utilisation de l'Energie. Prévoyez 10							3 Ponts pour piétons
y .	М	rci beauc	oup p	our vot	re particip	ation!	4 Jouir de la tranquillité
1. À votre avis, dans quelle mesur	re les mo	ts suivan	ıts déc	rivent-	ils cette re	gion	5 Sentir la nature intacte
(voir la carte)?						_	6 Places de picnic (tables et bancs)
très un peu	ni l'u ni l'ai		n peu	très			7 Peu de touristes
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4 Beau			J 4	□ 5	Laid		10 Ne pas voir les traces de voyageurs précédents \Box_1 \Box_2 \Box_3 \Box_4 \Box_5
5 Impressionnante	2 L	J 3	J 4	□ 5	Terne		11 Sites intéressants bien indiqués
2. Qu'est-ce qui vous attire dans	la région	?					12 Campings bien équipés (toilettes, poubelles, etc.)
•							13 Pouvoir camper n'importe où dans la région
							14 Pouvoir camper loin des autres voyageurs
3. Quel est votre niveau de satisfa	ection co	ncernant ni l'u		éments			15 Ne pas être dérangé par le trafic aérien
très insatisfaisant	nsatisfaisar	nt l'aut		satisfais		très sfaisant	
1 Le séjour □1	\square_2		3	□4	1	1 5	10. La notion de nature intacte/sauvage augmente-t-elle l'attrait des sites?
2 Le site naturel	\square_2		3	\Box 4	1	1 5	☐1 Oui ☐2 Non ☐0 Sans opinion
4. Qu'avez-vous prévu de faire du	irant vot	e séiour	Cach	r toutes l	es répances «	alables	11. Avez-vous décidé de visiter cette région afin de ressentir la nature
			Count	, 10H1C3 1	es reponses v	unuvies	intacte/sauvage?
□1 Randonnée heures □2 Balade à cheval		Pêche Rafting					□1 Oui □2 Non □0 Sans opinion
3 Un tour en voiture			dans	une son	rce chaude	:	12. Les structures dont vous savez qu'elles sont proches mais qui ne sont pas visibles
4 Ornithologie					es géologie		influencent-elles votre expérience de la nature sauvage?
☐5 Observer la végétation	□ 10	Autre:					Pas du Un tout Dans une certaine Beaucoup Enormément Sans opinion
5. Désiriez-vous visiter quelque c	hose de	particuli	er dan	s la réo	ion?		tout petit peu mesure Delatotap Informatien Sain Spinish
		p			_		
☐1 Oui, quoi?					□2 Non		13. Lesquels des éléments suivants lesquels peuvent exister sans compromettre la notion de « nature sauvage »? Cocher toutes les réponses valables
Combien de temps pensez-vou	is passer	dans ce	secteu	ır?			□1 Aucune trace humaine □8 Lignes électriques
min h	neures		nu	it/nuits			□2 Refuges de montagne □9 Mâts d'antenne
7. Êtes-vous déjà venu(e) ici?	П 1 O1	ii, combie	en de f	ois?	П	Non	□3 Hôtels □10 Centrales électriques
							□4 Routes □11 Lac de barrage
8. Serait-il à votre avis souhaitabl	le ou nor	d'améli	orer la	ı qualit	é des rout	es dans	□5 Pistes □12 Éoliennes
cette région? très souhaitable souhaitable	avis neu	tre no	n souh:	nitable	pas souh:	aitable	☐ 6 Clôtures ☐ 13 Sentiers aménagés
ties souriaitable souriaitable	avis neu	uc no	ii souii.	artable	du to		☐7 Centres de services ☐14 Sentiers formés suite au passage des
□1 □2	□ 3	i	\Box 4			5	hommes et du bétail
influerait sure votre décision de vi-		-	ucun	plutôt	très	ne sais	très inapproprié neutre approprié approprié o
	négatif		effet	positif	positif	pas	1 Routes en terre non rehaussées 🔲 🖂 🖂 🖂 👼
Centrale hydraulique de Skátastaðir		\square_2	\square_3	□4	 5	\square_0	2 Routes en terre rehaussées 🔲 1 🖂 2 🖂 3 🖂 4 👼
2 Lac de barrage (Bugslón 26,3 km²)	 1	1 2	 3	1 4	 5	0	3 Routes goudronnées
3 Centrale Hydraulique de Villinganes	D 1		□ 3	□ ₄	□ 5		4 Routes carrossables toute l'année
4 Lac de barrage (1,7 km²)			□ 3		□ 5		6 Centrales hydroélectriques
			□3 □3	□4 □4			7 Centrales géothermiques
5 Lignes électriques					□ 5		8 Lac de barrages
. Veuillez décrire les effets que les co	nstructio	ns susm	entio	nnées a	uraient su	ır votre	9 Lignes électriques
envie de visiter la région:							10 Éoliennes
							11 Hôtels
							13 Terrains de camping
. Veuillez indiquer si votre attitude à	propos d	es déclai	ration	s suivai	ntes est po	sitive ou	14 Boutiques/restaurants
négative:	très					très	15 Stations-service
	négativ	e négat	tive	neutre	positive	positive	16 Toilettes
Extension de l'aménagement des centrale	es 🗖	1 [3 2	□ 3	\square_4	□ 5	18 Centres d'accueil
hydroélectriques dans les Hautes Terres							19 Mâts d'antenne
Extension de l'aménagement des centrale hydroélectriques dans les Basses Terres	es 🔲	1 [3 2	□ 3	□4	□ 5	
Centrales géothermiques dans les Hautes		1 1	J 2	 3	□ 4	 5	19. Sexe ☐1 Féminin ☐2 Masculin 20. Age:ans
Terres							21. Nationalité:
Extension de l'aménagement des centrale	es 🗖	1 [J 2	 3	□4	 5	22. Où passerez-vous la nuit prochaine?
géothermiques dans les Basses Terres							221 Ou pussered rous in man processine:
Eoliennes dans les Hautes Terres] 2	3		□ ₅	23. Où avez-vous séjourné la nuit dernière?
Eoliennes dans les Basses Terres Lac de barrages dans les Hautes Terres			□ 2 □ 2	□3 □3		□5 □5	24. Avec qui voyagez-vous? Cocher toutes les réponses valables
Lac de barrages dans les Frantes Terres			J ₂ J ₂	3 3		□5 □5	□ 1 Seul □ 2 Famille
Nouvelles lignes électriques dans les] ₂	3		5	□3 Partenaire/amis □4 Tour organisé
Hautes Terres					4	د ا	□ 5 Collègues/club □ 6 Autres, qui?
Nouvelles lignes électriques dans les		1 [J 2	3	□4	 5	
Basses Terres							25. Comment voyagez-vous? Cocher toutes les réponses valables
. Que pensez-vous des déclarations s	uivantesi	•					□1 Voiture privée □2 Voiture de location □3 Car/bus
•	P	as				Tout à	□4 Moto/ Véhicule tout terrain □5 Vélo □6 À pied □7 Cheval □8 Autres, comment ?
	d'ac du i		Pas ccord	Neutre	D'accord	fait d'accor	,
e voyage dans des lieux comme celui-ci	uu I	u 20	cord	. veutte	- accord	a accor	20. Votre profession:
pour oublier les tracas de la vie quotidien	ine [J 1 [3 2	\square_3	□4	 5	1 Étudiant 2 Bureau/secteur du tertiaire
et mettre mes soucis de côté	_				-		3 Non qualifié(e) 4 Retraité
e voyage dans des lieux comme celui-ci			_	_			
, age amin are neur comme celul-ci	_	J ₁ [3 2	□ 3	□ 4	□ 5	☐7 Personne au foyer ☐8 Profession libérale (médecin/avocat/professeur etc.)
pour me reposer ("recharger mes batterie	≥s")						□9 Autres:

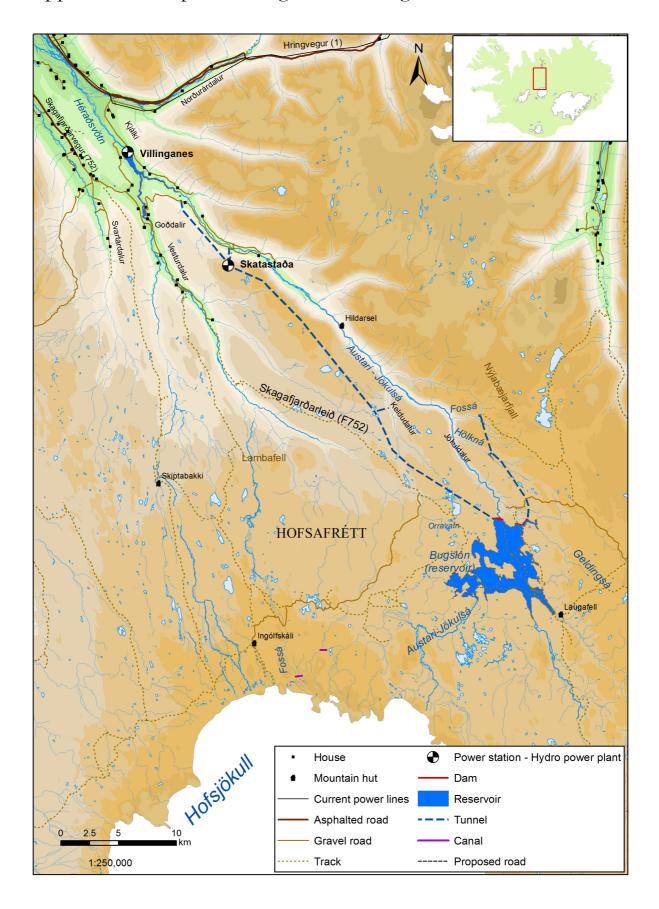
Appendix D: Questionnaire in German

Touristik – Umfrage –	SKAGAF	JÖRÐUR				9. Wie wichtig finden Sie das I	olgeno	le für Ihre	Reise	in dieses	Gebiet?		
Diese Umfrage ist Teil einer Studie	über die Aus	wirkungen v	on Wass	erkraftanla	agen in	7. Wie wiening iniden sie das i	orgene		sehr			1.4.45	sehr
Skatastaðir (C und D) und Villinganes	auf den Tour	ismus in dies	em Gebiei	t (siehe Ka	rte und				wichtig	unwichtig	neutral	wichtig	wichtig
Beschreibung). Die Studie wird von durchgeführt und gehört zu einem Regieri						1 Markierte Wanderwege					3		5
und Energienutzung". Das Ausfüllen des	Fragebogens a	lauert ca. 10	- 15 Min	uten.		Angelegte Wanderwege Fußgängerbrücken					□3 □3	<u>□</u> 4	□5 □5
		Vielen Dan	_			4 Ruhe und Stille					3		
Wie gut beschreiben die folgend			,	ne Karte)	?	5 Unberührte Natur zu erleben			1	1 2	□ 3	□4	□ 5
sehr etwas we		etwas sel		nstlich		6 Picknick-Stellen (Tische und Bä	nke)			□ 2	3	4	□ 5
2 Still]4				7 Wenige andere Besucher	w.W.ooo				3		5
3 Zugänglich □1 □2		34 O5		ugänglicl	h	Keine Fahrspuren außerhalb der Wandern, ohne auf Bauwerke zu		1	1 		3_		5
4 Schön □1 □2		J 4 D 5		slich		(außer Berghütten)			1	□ 2	 3	□4	□ 5
5 Beeindruckend 1 2	□ 3 □	3 4 3 5	Unb	peeindruc	kend	10 Keine Hinweise auf andere Bes			<u>1</u>	□ 2	□ 3	□4	5
2. Was finden Sie an diesem Ort in	teressant?_					11 Kennzeichnung interessanter C 12 Organisierte Zeltplätze)rte		1	1 2	□ 3	□4	□5
						(Toiletten, Papierkörbe etc.)			\square_1	\square_2	□ 3	□4	
						13 Überall Möglichkeit zum Zelter	n zu hal	oen	1	1 2	□ 3	□4	
Wie zufrieden oder unzufrieden						14 Zelten, ohne Nachbarn zu habe	en		\square_1	□ 2	□ 3	□4	
		zufr wede den nocl		rieden	sehr zufrieden	15 Nicht vom Fluglärm gestört zu	werden	ı	\square_1	□ 2	□ 3	□4	
1. Ihr Aufenthalt in der Gegend	1	J ₂ J ₃	. [J 4	□ 5	10. Finden Sie, dass unberührte	Natura	/Wildnis z	n der A	Attraktion	dieses G	ebiets	
2. Die Natur in der Gegend		3 2 3 3	. [3 4	□ 5	gehört?		w namo z	u uci i		dieses e	Colcio	
4. Was haben Sie in dieser Gegend			n Sie m	achen?		□1 Ja □2 Nein □0 F	Ceine Me	inung					
Kreuzen Sie, wenn zutreffend, mehr als e	_					11. Haben Sie diese Gegend bes			ihrte N	atur/Wile	lnis zu e	rlehen?	
1 Wandern Std.	□6 Fische						Ceine Me		inic is	atur, who	iiis zu c	neben.	
☐2 Reiten ☐3 Autofahren	□7 River	ratting ier Quelle b	aden			,							
4 Vögel beobachten		ogische Nat		spiele bet	rachten	12. Wirken sich nahegelegene I					, von der	en Präser	ız Sie
☐5 Pflanzen erkunden	□10 Ande			,		jedoch wissen, auf die Erfah					a1 1.1	Mair	
5. Sind Sie hierher gekommen um			tun odei	r zu		überhaupt nicht wenig □1 □2	einigerm 3		viel 4	sehr vi	eı keir	ne Meinung	
besichtigen?											A 44 "		
□1 Falls ja, was?			_ [■2 Nein		 Was darf in einer Gegend v Weite verliert? Kreuzen Sie, n 						unberühr	te
6. Wie lange wollen Sie in dieser G	egend bleib	en?				□1 Nichts	(111)	□8 Stror					
Min St	d	Nacl	nt/Nächt	te		☐2 Berghütten		9 Ante					
7. Waren Sie bereits einmal hier?	□ 1 Ia	, wie oft?		П	Nein	□3 Hotels		□10 Kra					
		_				□4 Stra en		□11 Stau					
 Würden Sie es für wünschenswe Straßen in diesem Gebiet verbes 			nswert	halten, d	ass die	5 Fahrpisten		□12 Win					
sehr			nicht		gar nicht	☐6 Zäune ☐7 Dienstleitungszentren				Wanderweį h Wandere		atrationo	
wünschenswert wünschenswert	weder noc	:h wün	schenswe	ert wi	ünschenswer	t Dienstienungszentren		□14 P1a0	de durc	n wandere	er oder ini	itzuere	
□ 1 □ 2	□ 3		\square_4		□ 5								
14. Hätte die folgende Energieinfrastru	ktur in der	Nähe Ihrei	Reisen	oute Ein	fluss	18. Was halten Sie von dem	Erstelle	en folgend	er Anl	agen in di	esem Ge	hiet?	
auf Ihre Entscheidung, das Gebiet			Reiser	oute Lin	11433	sehr dag		_	neutral	dafur		1.6. 0	hne
	sehr eher		eher	sehr	keine	1 Schotterwege	_gcn	Iagegen □2				dardi Me J 5	inung
	negativ nega	ativ Einfluss	positiv	positiv	Meinung	2 Erhöhte Schotterwege			3]5	
Wasserkraftanlage von Skatastaðir	□ 1 □ 2	□ 3	□4	□ 5	□ 0	3 Asphaltierte Straßen	□ 1					J 5	
2 Der Stausee Bugslón (26,3 km²)	□ 1 □ 2	□ 3	□4	1 5		4 Ganzjahresstraßen	1	1 2	□ 3			J 5	1 0
3 Wasserkraftanlage von Villinganes	□ 1 □ 2	□ 3	□4	\square_5	1 0	5 Autobrücken	1	□ 2	□ 3			3 5	0
4 Ein Stausee (1,7 km²)	□1 □2	□ 3	\square_4	\square_5	\square_0	6 Wasserkraftanlagen	<u>1</u>	2	3			3 5	0
5 Stromleitungen	□ 1 □ 2	□ 3	□ 4	□ 5	1 0	7 Geothermiekraftwerke 8 Stauseen] 5	
5. Bitte beschreiben Sie, inwieweit die 2	uvor genan	inten Bauw	erke Ih	ren Wun	sch das	9 Stromleitungen			3]5	
	_	inten Duan	cinc in	ren wan	ocii, duo	10 Windkraftanlagen	1	□ 2	3			J 5	1 0
Gebiet zu besuchen, beeinflussen wü	rden?					11 Hotels	1	□ 2	□3		4 [3 5	1 0
						12 Berghütten	<u>_1</u>	□ 2	3			3 5	0
C Distriction C'		Din. · · ·		aL. 2:		13 Zeltplätze			3] 5	
 Bitte geben Sie an, wie positiv oder ne Projekten ist: 	gativ Ihre	r:instellung	g gegen	uper folg	genden	14 Geschäfte/Restaurants 15 Tankstellen						□ 5	
~,	sehr		weder		sehr	16 Toiletten			3 □3			J 5 J 5	
	negativ	negativ	noch	positiv	positiv	17 Gekochtes Essen	1		□3			J 5	
Weiterentwicklung der Wasserkraftanlagen	1	\square_2	\square_3	\square_4	□5	18 Touristenzentren	1	□ 2	□ 3			J 5	0
im Hochland Weiterentwicklung der Wasserkraftanlagen			П.	п.	П.	19 Funkmasten		□ 2	□ 3		4 [3 5	\square_0
im Tiefland	1	□ 2	3	□4	□ 5	19. Geschlecht □1 Weibl	п	2 Männl.	2	0. Alter:		Jahre	
Geothermiekraftwerke im Hochland	1	1 2	□ 3	□4	 5				_				
Weiterentwicklung der	 1	 2	3	4	 5	21. Woher kommen Sie?							
Geothermiekraftwerke im Tiefland Windkraftanlagen im Hochland	1	□2	□ 3		□ 5	22. Wo werden Sie heute ül	bernach	nten?					
Windkraftanlagen im Tiefland			□3 □3	4 □4	□ 5								
Stauseen im Hochland	□1		□ 3	1 4		23. Wo haben Sie gestern ü			e .		4 .		_
Stauseen im Tiefland	 1	1 2	3	□4	□5	24. Mit wem reisen Sie? Kn					Antwort an		
Weiterausbau der Stromleitungen im	 1	 2	3	4	 5	1 Ich reise allein		2 Mit meir					
Hochland Weiterausbau der Stromleitungen im						□3 Mit Verwandten/ Freunde □5 Mit Arbeits-/Klubkollegen		4 Mit eine: 6 Mit ande			isegruppe		
Tiefland	1	1 2	3	1 4	□ 5	25. Wie reisen Sie? Kreuzen					rt an		
7. Inwieweit stimmen Sie den folgenden	Aussagen	zu?				☐1 Mit dem eigenen Auto		Mit einem				m Reiseb	16
oc den lorgender	stimme	stimme		stimme		□ 4 Motorrad/ Allradfahrzeug		Mit einem Mit dem F		_	3 Mit eine 6 Zu Fuß		
	überhaupt nicht zu	teilweise nicht zu	neutral	teilweis zu	e voll une ganz zu	To Zu Pforde		Auf ander					
Ich gehe an Orte wie diesen, um dem	ment zu	ment Att	neutiai	zu	ganz zt	26. Was ist Ihr Berufsberei	ch?						
Alltag zu entfliehen und meine Sorgen für	□ 1	\square_2	\square_3	□ 4	□ 5	□1 Student □2 Büro- un	d Diens	stleistungss	ektor	□3 Ung	elernter B	eruf	
einen Moment zu vergessen Ich gehe an Orte wie diesen, um zur Ruhe						□4 Ruhestand □5 Geschäft		-			nnische Fa	nchkraft	
zu kommen und mich zu erholen ("meine	\square_1	\square_2	\square_3	4	 5	□7 Hausfrau □8 Experte	(Arzt, R	echtsanwa	lt, Arch	itekt, Lehr	er, etc.)		
Energie aufzutanken")						☐9 Andere, bitte erklären:							

Appendix E: Map of the region with Icelandic text



Appendix F: Map of the region with English text



Appendix G: Interview Schedule in Icelandic

Viðtalsrammi fyrir ferðaþjónustuaðila v. Skatastaðavirkjunar og Villinganesvirkjunar í Skagafirði

(Vera með kort sem hægt er að teikna inná. Jafnvel annað kort sem sýnir framkvæmdirnar).

Starfsemi á svæðinu:

- Hvaða starfsemi eruð þið með á þessu svæði?
- Hvað eru margir í ferðunum, í einu, á ári? Fjöldatala mikilvæg
- Hvað er gert, hvað er skoðað?
- Hvers konar ferðamenn, hverjar eru þeirra kröfur?
- Hvaða staðir eru skoðaðir, hverjir þeirra eru mikilvægastir, hafa mest aðdráttarafl fyrir ferðamenn?
- Skrifa inn á kortin hvaða leiðir þeir fara o.s.frv.
- Hvaða sérstöðu hefur svæðið sem ferðamannastaður?
- Hvernig þykir þér aðgengi að svæðinu vera?
 - o Mætti það vera betra?

Framtíðin

- Hvaða framtíðarmöguleika sérð þú á svæðinu?
- Hvernig sérðu fyrir þér að ferðaþjónusta á svæðinu þróist á næstu árum
- Er svæðið vannýtt að hálfu ferðaþjónustunnar? Hvaða tækifæri eru vannýtt?
- Gætu fleiri ferðamenn komið á svæðið? Þolir svæðið fleiri ferðamenn? Af hverju?
- Hvers konar mannvirki eru viðeigandi þarna?
- Hverjar telur þú vera óskir ferðamenna sem munu koma hingað í framtíðinni?
 - o Aðgengi?
 - o Innviðir (gisting, veitingar, afbreying)?

Fyrirhugaðar virkjanir (Skatastaðavirkjun/Villinganesvirkjun)

- Hefur þú kynnt þér virkjanahugmyndirnar (hægt að skýra eitthvað með kortum ef ekki).
- Hver er skoðun þín á virkjununum (hverrar fyrir sig, <u>Skatastaðavirkjun</u> og <u>Villinganesvirkjun</u>)
- Raflínur
- Hvaða áhrif myndi virkjunin hafa á ferðaþjónustu (þína eigin/eigið fyrirtæki? annarra? og upplifunina sem verið er að bjóða upp á? Ímynd Skagafjarðar)
- Mundu aðrir kostir til orkuframleiðslu (en þessar virkjanir) koma til greina hér á svæðinu, að þínu mati?

Framkvæmdir – eða ekki

- Hvernig telur þú að ferðamennska myndi þróast á svæðinu ef engin virkjun yrði reist?
- Hvernig telur þú að ferðamennska myndi þróast á svæðinu með virkjun?
- Hvor kosturinn hugnast þér betur rökstyðja svarið?
- Er eitthvað sem þú vilt bæta við?

Undirstrika nafnlevsi (útskýra).

Spyrja hvort megi koma til baka með spurningarlista fyrir ferðamenn

Appendix H: Interview Schedule in English

Interview frame for tourism operators regarding power plant proposals at Skatastaðir and Villinganes in Skagafjorður

Business / activity in the area:

- What kind of business do you run in the area?
- How many visitors (in your tours, at you place at each time/ in a year)?
- What do they do while they are here?
- What kind of tourists do you get and what are their demands?
- What places are they looking at, what are the most important ones, what is the attraction for travellers?
- Show on a map where they go
- What makes this place special as a destination for travellers?
- How is the accessibility of the area?
 - o should it be better?

Future

- What possibilities do you see (in the area) for the future?
- How do you see the tourism industry developing in the next years?
- Could the area be used more by the tourism industry? How?
- Could more travellers come into the area? Can the area tolerate more travellers? Why?
- What kind of infrastructure is suitable in this area?
- What do you think future travellers would prefer to have here regarding access and infrastructure (accommodation, restaurants/catering, activities?)

The power plant proposals

- Are you familiar with the power plant proposals? (explain shortly if they are not)
- What is your opinion on each of them?
- Would the power plants have impact on you/your company? If yes, how?
- What impact would these power plants have on tourism? (your own business, others, travellers experience)?

No power plant

- How do you think tourism will develop with the power plants?
- How do you think tourism will develop without the power plants?
- What do you prefer why, argue for it?

Appendix I: Letter of consent in Icelandic

Háskólinn á Hólum

Ferðamáladeild



Rannsókn á áhrifum fyrirhugaðra virkjana við Villinganes og Skatastaði í Skagafirði á ferðamennsku

Rannsókn þessi, sem fram fer sumarið 2015, er á vegum Háskólans á Hólum og unnin fyrir Umhverfisráðuneyti. Rannsóknin í Skagafirði er hluti af stærri rannsókn, sem fram fer á landsvísu og stýrt af Háskóla Íslands.

Tilgangur rannsóknarinnar er að kanna viðhorf ferðaþjónustuaðila til fyrirhugaðra vatnsvirkjana í Skagafirði, við Skatastaði og Villinganes. Upplýsingarnar verða nýttar til að meta áhrif slíkra framkvæmda á ferðamennsku á svæðinu.

Framkvæmd rannsóknarinnar er í höndum rannsakenda við Háskólann á Hólum sem munu heimsækja þig og eiga við þig viðtal. Í viðtalinu verður þú beðin að lýsa fyrirtækinu og viðhorfum þínum til virkjanakosta í Skagafirði.

Viðtalið verður tekið upp, en nafnleyndrar gætt eins og kostur er. Aðeins rannsakendur og verkefnisstjóri verkefnisins munu hafa aðgang að upptökunum.

Upplýsingar úr viðtalinu verða nýttar í skýrslu til Umhverfisráðuneytisins og í fræðilegar greinar skrifaðar af rannsakendum við Háskólann á Hólum og Háskóla Íslands.

Þátttaka í rannsókninni er frjáls og þú getur hætt þátttöku í verkefninu hvenær sem er á rannsóknartímanum.

Nánari upplýsingar um verkefnið veitir Dr. Leah Burns, deildarstjóri ferðamáladeildar Háskólans á Hólum í síma 8630308 eða leah@holar.is.

Bestu þakkir fyrir þátttökuna ©

Upplýst sambykki:

Ég staðfesti hér með að ég skil upplýsingarnar hér að ofan og samþykki að taka þátt í rannsókninni:

Dagsetning:

Staður:

Undirskrift þátttakanda:

Appendix J: Letter of consent in English

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Háskólinn á Hólum

Ferdamáladeild

Study about the impact of proposed power plants at Skatastaðir and Villinganes on tourism

This study is conducted by Hólar University College for the Icelandic Ministry of Environment during summer 2015. The study in Skagafjorður is part of a larger research project conducted on a national basis managed by the University of Iceland. The purpose of the study in Skagafjorður is to examine tourist operators perceptions of the proposals for hydroelectric power generation at Skatastaðir and Villinganes. The information will be used to evaluate the impact of proposed power plants in the region.

The study is conducted by researchers at Hólar University College who will visit you and conduct an interview. During the interview you will be asked to describe your tourism business and your opinion of the power plant proposals

The conversation will be recorded but every effort will be made to ensure the interviewee remains anonymous. Only investigators and the project manager of the study will have access to the recording.

The information will be used to prepare a report for the Ministry of the Environment, and in academic publications by researchers at Hólar University College and the University of Iceland.

Your participation is voluntary and you can chose to discontinue at any time during the research process.

For further information about the project please contact Dr Leah Burns, Head of the Tourism Department at Hólar University College, on 8630308 or leah@holar.is.

Thank you for your participation ©

Informed consent	Into	mec	ı cor	ısen	τ:
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l	confirm	that I	understand	the	above	information	and	agree	to	participate	in	the
s	tudy:											

Date:

Location:

Signature of participant: